

Who is it for?

Providers who want to develop individualised services and effectively respond to the personalisation agenda

Self Directed Support helping providers make it a reality

Takes place over 6 - 8 months

Outcomes

- Individualised, flexible service provision
- Operationally responsive to self directed support
- Deconstruction of block contracts
- Responsive to individual self directed support tenders

Overview and defining success

Day 1

National and local context in relation to personalisation.

Responding to personalisation - being a person centred organisation.

Organisational context - how ready are you?

Day 2

What is possible?

Identifying outcomes and success criteria.

Comparing and contrasting current practice.

Links to growth strategy and business planning.

High level action planning.

Roles and responsibilities.

Implementation and learning

What are your products?

- Housing
- Community
- Learning
- Planning
- Brokerage
- Specialist

How can we aggregate learning to inform strategic planning?

Support functions

Finance and contracts

What does it mean for our work:

- Reporting
- Purchasing

Administering and managing individualised funding.

Contractual arrangements.

Risks and responsibilities.

Human resources

What does your workforce look like and what does it need to look like?

- Job descriptions
- Personal specifications
- Hourly rates
- Skill mix and roles
- Recruitment processes
- Marketing
- Training and development

Towards success

Additional days to address emerging themes

2 days choose from:

Developing team plans.

Positive and productive meetings.

Person centred recruitment.

Person centred supervision.

Person centred plans to support plans.

Person centred risk.

Person centred reviews.

Celebrations and challenges

How did we do with the success indicators?

Identifying what you have achieved.

Measuring success against the agreed indicators.

Exploring the issues that have emerged from the work you have done.

Action planning the next steps that address these issues, build on the successes and agree how to make what you have achieved sustainable.

8 day programme including all materials (minibooks and course books) £7950*

Project planning and management

*Cost does not include travel, delivery of materials or VAT. We are happy to discuss options with you for this programme being purchased by a number of combined providers.