

# Communication Chart 1

WHAT IS HAPPENING/WHERE WHEN	WHEN PAUL DOES THIS..	WE THINK IT MEANS...	AND WE SHOULD..
Anytime	Paces the floor Goes pale Doesn't answer when you call his name	Paul is going to have a seizure	Ask if he wants to go and lie down on his bed Stay with him to make sure he is safe
At mealtimes	Throws his plate	That he doesn't like the food  Or He's finished and wants to go	Get him something else to eat Or Lift his plate as soon as he's done and ask if he wants to get up
Anytime	Walks up and down past his bedroom door	He wants his music turned on in his room	Go through his CD's with him (he will nod when he gets to the one he wants) and put it on
When surrounded by lots of people either at home, at the day service or out and about	Starts to breath heavily Makes loud noises Hits out at you	There's too many people around him and/or people are invading his space	Mae eye contact with him Say ' Paul, will we go now?' holding out your arm and leave <b>immediately</b> Best to go somewhere quiet and familiar

## Communication Chart 2

WE WANT TO TELL SUSAN	TO DO THIS WE...	HELPED/SUPPORTED BY...
That she has made a mistake in a task/activity/her work	Explain this IN PRIVATE and show her the correct way of doing things. Never directly criticize her	Stay nearby in case she needs more help Let her know when she does things well
When something she is looking forward to is going to happen	Use her picture calendar and count the days with her Draw a picture of the event with her on the date in her calendar	It really helps to count each day with her everyday, as she can see the time get closer and closer
That there has been a change to her plans (especially something that she has been looking forward to)	Tell her as soon as you know, explaining the reasons why Use her picture calendar to go through when it will next happen	Very importantly, plan something nice to do in its place (loves going to the cinema, or going out for a hot chocolate and ice-cream)
Its time to get up	Waken her gently by saying a quiet 'Good Morning' Leave her for 15mins before going in to her again	Make sure her room is nice and warm (hates to be cold) Talk to her about what she wants for breakfast - must go for breakfast before getting washed and dressed