

What is important to Margaret

Her family visiting her – her 2 daughters Amanda and Jacqueline.

Speaking a bit of French or Spanish and being called Monique.

Having conversations with the other people who share her home.

That you share her excitement when she rocks backwards and forwards, speaking in a high pitched voice.

Male visitors calling to see her or others she lives with, she enjoys male company.

Having a sing-a-long.

Watching her favourite TV programmes – Coronation Street and Emmerdale.

Going to bed at 8pm after having a wash whilst looking in the mirror.

Choosing her nightie – pink is favourite.

Watching TV in bed when she feels like it.



What those who know Margaret say they like and admire about her

A wonderful storyteller.

Her lovely smile which lights up the room.

So chatty and friendly.

Her tales about her interesting life in America.

Her sense of style when talking about clothes or decor.

How we can best support Margaret

When Margaret shakes her leg, stares at you but doesn't respond when you speak to her you should sit and chat quietly with her otherwise she will become agitated.

Prepare a soapy flannel for Margaret to have a wash when she gets ready for bed, she must be able to look in the mirror whilst she does this.

Ask Margaret if she wants her TV on when supporting her to bed.

When unhappy Margaret will withdraw her 'good' hand. Margaret stares and does not wish to speak or be spoken to. She will chat with you when she is feeling better.

Margaret