

What is important to Beryl

To be called Beryl (although her real name is Maria) as her dear dad always called her Beryl. Beryl is the name of a semi precious stone and Beryl was very precious to her dad.

Her family. Beryl has a beautiful daughter Alison, and one grandson James. She loves them to bits and says life wouldn't be the same without them.

Beryl's walking aid always to be next to her – as it helps her get about in her little flat that she adores. She is so appreciative of her carers keeping her flat nice.

That her carers call every day and take the time to sit and chat, Beryl also loves to have a little sing along, she says it sets her up for the day.

That her carers call at the regular agreed times each day.



What those who know Beryl say they like and admire about her

Great to listen to.

Full of humour.

A charming lady.

She just loves everybody.

How best to support Beryl

Explain things clearly to Beryl at all times.

Always explain any changes to the usual routine to Beryl – she welcomes explanation and will take what you say on board.

Whenever you are leaving Beryl reassure her that a carer (name who it will be whenever possible) will be back at... (state time). In order to support Beryl well carers should always be on time as she wants her meals at the same times each day.

Beryl