

What those who know Mrs Batir like and admire about her

- Her gentle caring ways
- Very affectionate
- Extremely patient lady
- Great values, honesty and integrity
- Girlish sense of fun
- Always willing to help others

Important to Mrs Batir

- To be addressed as Mrs. Batir except by her family and her close friend Mrs. Lomas.
- Her daughter Amarta and son in law Stefan.
- Amarta's visits each Tuesday Wednesday and Thursday evenings.
- Going out with Stefan and Amarta each Sunday afternoon.
- Mrs. Lomas who visits daily.
- Father Towler visiting on a Tuesday to give holy communion.
- Her books, bibles and rosary beads.
- Saying her prayers in the privacy of her room each day after lunch
- Having a new word search book every week from Amarta to fill in when she likes.
- Mrs. Batir loves baking cakes to give to other people and helping out in the kitchen with meals.
- Setting the tables for meal times – with cloths, cutlery and place mats.
- Moving around at her own pace using her walking frame to chat with others she shares her home with

How best To Support Mrs Batir

- Never move her walking frame from her side
- Mrs. Batir is afraid of any medical intervention in case she ever has to go into hospital, this is her greatest fear.
- Mrs. Batir needs lots of reassurance if you ever need to call the doctor in.
- Always telephone Amarta if you need to call the GP, she will come and reassure her mum.
- Never move her bible, books or rosary beads from the table beside her bed
- Never disturb Mrs. Batir after lunch when she spends an hour in her room to pray, she will buzz you if she needs anything.
- Ask Mrs. Batir to help you with cooking and baking. Standing for a long time is difficult for her, she should sit at the kitchen table
- Use Mrs. Batir's recipes and tips as much as you can. Compliment her for being such a good cook and thank her for the suggestions that she gives.
- Mrs. Batir will set each table whilst sitting at the table for meal times – place what she needs to set out on the corner of each table
- A tray of tea for two at 3.00pm for Mrs. Batir and Mrs. Lomas is "just lovely"
- Mrs. Batir does not use a wheelchair to go the toilet and should not be asked to, let her go at her own speed and always wait at the bathroom door until she calls to say she is ready – she needs help only in adjusting her clothing before and after using the bathroom.