

## What's working and what's not working about suppertime from various perspectives

Perspective	What's Working	What's not working
People who live at the care home	<p>Drinks at 7pm</p> <p>Having a choice of drinks - coffee made with milk or water, tea, peppermint tea, a tot of whisky, hot chocolate, horlicks</p> <p>Having own cup - china cup, pint mug.</p> <p>Having cake, toast, jam sandwiches, hot cross bun or fruit cake sometimes</p>	<p>No choice of snack</p> <p>- plain biscuits</p>
Staff Team	<p>Drinks at 7pm</p>	<p>People not drinking which may adversely affect their health</p> <p>Limited snacks at suppertime</p> <p>Nothing to offer people with diabetes at suppertime</p> <p>Having to bring cakes, snacks in themselves to give people choice at supper</p>
Managers	<p>Suppertime is within budget</p> <p>Cook does not require more hours to provide extra food at suppertime</p>	<p>Staff and people who live there are unhappy with choice of snack at supper</p>

## Action plan

<i>Who</i>	<i>Will do What</i>	<i>By When</i>
<i>Sheila</i>	<i>Ask Steve to order extra items for suppertime</i>	<i>May 20th 07</i>
<i>Dawn &amp; Carol</i>	<i>Will develop a list for Sheila to give to Steve</i>	<i>May 17th 07</i>
<i>Sheila</i>	<i>Will speak to the support team &amp; cook re the new style suppertime</i>	<i>May 20th 07</i>
<i>Sheila</i>	<i>Will speak to the support team about bringing tea time forward to 4.30pm and having a variety of snacks available at suppertime</i>	<i>May 20th 07</i>
<i>Sheila</i>	<i>Will make petty cash available for fish &amp; chip supper each fortnight</i>	<i>May 20th 07</i>
<i>Steve &amp; Sheila</i>	<i>Will meet with the people living at Oakwood to ask how the new arrangements are working for them</i>	<i>By the end of October 07</i>