

EachStep Blackburn

Before the person arrives

Conversations about what matters to the person.

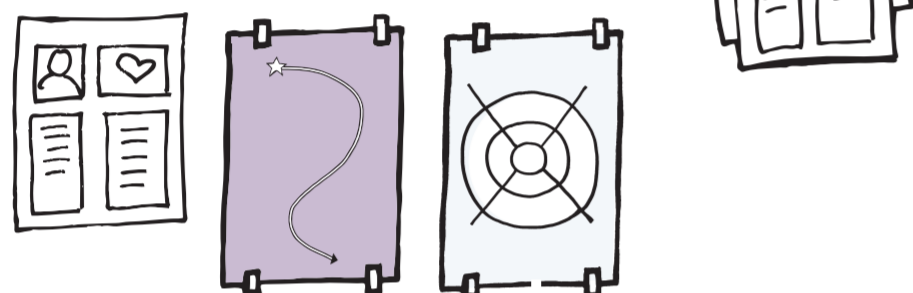
Can we provide the right support for the person?

Person offered a place: ask, what does a good welcome look to you when you arrive?



Get started with:

- Initial one-page profile (job description)
- Life story
- Relationship circle
- Day to day routines



A warm welcome

The welcome reflects what matters to the person

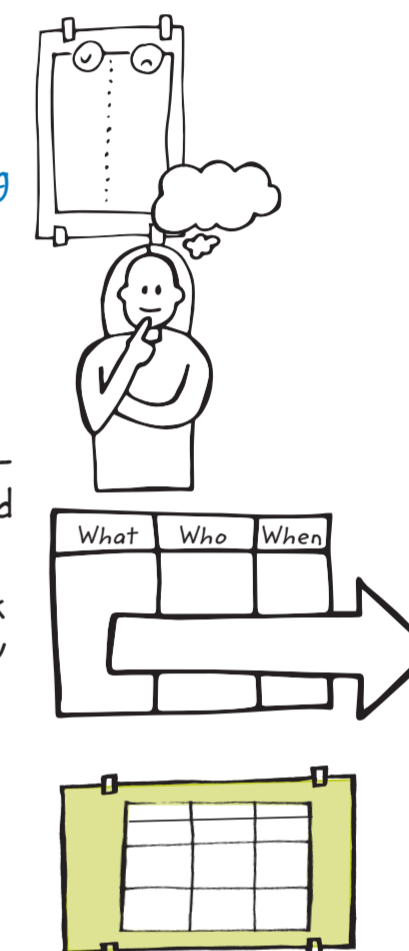
Meet your team:

- Matched to 3 or 4 potential 'team members' based on shared interests
- You make the final decision about your named team member at 6 week reviews
- Get great support right from the start - introduce learning logs to keep learning/update one-page profile
- Get started with family communication profile
- Explain about 1:1 time
- Community Circles, meet Cath, the Connector, to chat about what a circle could support you with



Settling in

- How are we doing? Review with you and your family what is working and not working from different perspectives.
- Decide on who you want as your 'named team member'.
- 'If I could I would!'. How do you want to spend your individual time - what? when? who? Matched based on staff one-page profile.
- Update one-page profile and check family communication profile (how have we been doing?)
- Start family one-page profile
- Communication chart/decision making agreement
- Get started with Community Circle



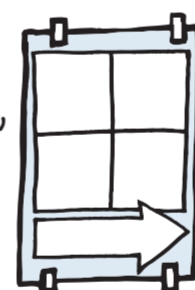
Co-produce how service changes

Information from 6 monthly person-centred review contributes to Working Together for Change done in partnership with 'self-advocacy group' - reported to everyone quarterly



Keep learning and reviewing

- Monthly chat - you, your family and circles facilitator (4+1, working and not working, around delivering one-page profile, purpose of circle etc.)
- 3 monthly light touch person-centred review
- 6 monthly (more formal) person-centred review with family, friends, circle members



- Update:
- Outcomes
 - 1:1 time
 - One-page profile etc.
 - Family communication profile

actions